

In case of passenger falling sick and is diagnosed as **COVID-19 positive** necessitating a change in confirmed travel plan, passenger will be allowed to avail one **free date change** for his/her confirmed ticket.

Applicability	For all 098 documents across the Air India network.
Passenger type	<p>Valid for all passengers.</p> <p>Passengers are required to produce a <u>COVID-19 positive certificate not older than D-15 days from date of scheduled flight departure.</u></p> <p>The waiver would be extended to Immediate Family Member or Passenger, who also needs to complete mandatory government formalities such as Quarantine, in case of passenger or family member tested COVID-19 positive.</p> <p>Immediate family shall be limited to spouse/children including adopted children/ parents/brothers/ sisters/ grand-parents/ grandchildren/father in law/ mother in law/ sister in law/ brother in law/ son in law/ and daughter in law.</p>
Travel date	<p>Confirmed New Travel date should be in the next 30 days.</p> <p>To avoid no-show, booking needs to be cancelled on time as per fare rules.</p>
Waiver benefit	<p>One Free Date change.</p> <p>No charges for same RBD available even if fare is higher, however, difference of fare will be charged in case of higher RBD.</p> <p>Free No-Show will be applicable only in case of Covid Test conducted within 72hrs of departure and Covid-19 positive report received within the ambit of “No-Show definition” of respective sector fare rules.</p>
Cancellation /Refund	In case of refund, applicable cancellation charges will apply
Documentation	<p><u>Covid-19 positive certificate</u> from an authorised diagnostic centre is a MUST.</p> <p>In case, waiver is sought for Passenger or family member in case of Family Member or Passenger respectively tested positive, proper documentation asserting the relationship and Covid-19 positive certificate is a must</p>